

GHA BOARD MEETING AGENDA
Venue: Lecture Theatre, School of Health Studies, St
Bernard's Hospital
Wednesday 31st July 2019 at 11.00am

1. Apologies for absence
2. Minutes of the meeting held on Friday 26th October 2018
3. Statement by the Minister for Health
4. Matters for report
 - 4.1 Report: Medical Director and Executive Summary
 - 4.2 Report: Director of Public Health
 - 4.3 Report: Head of Estates and Clinical Engineering
 - 4.4 Report: Director of Nursing Services
 - 4.5 Report: Human Resources Manager
 - 4.6 Report: Hospital Services - General Manager
 - 4.7 Report: Primary Care Services – Deputy Medical Director
 - 4.8 Report: Mental Health – General Manager
 - 4.9 Report: School of Health Studies
 - 4.10 Report: Clinical Governance
5. Report for the period of January 2019 to March 2019

2. Minutes of the meeting held on Friday 26th October 2018

GIBRALTAR HEALTH AUTHORITY

Minutes of the meeting held on Friday 26th October 2018, at 1.00 in the afternoon at the Charles Hunt Room, John Mackintosh Hall.

Present:

Mr Neil F. Costa MP (MH)	Chairman
Dr D Cassaglia (DC)	Medical Director
Mr D Grech (DG)	Chief Secretary
Mr E Tomsett (ET)	Deputy Financial Secretary
Mr J Zammit (JZ)	Medical Member
Mr C Lavarello (CL)	Non-Executive Member
Mrs P Galliano (PG)	Non-Executive Member
Mr E Lima (EL)	Non-Executive Member
Dr Jonathan Manasco (JM)	Medical Member
Ms Christina Macano (CM)	Medical Member
Mr J Zammit (JZ)	Medical Member

Apologies:

Mr F Morillo (FM)	Medical Member
Mr Albert Mena (AM)	Financial Secretary
Victor Ochello (VO)	GTC Member

In Attendance:

Mrs J Montado	Head of Finance & Procurement
Mr C Sanchez	HR Manager (Ag)
Ms L Louise	Head of Public Service HR, Business Support Unit
Mr C Chipolina	General Manager, Mental Health
Dr K Rawal	Deputy Medical Director

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Mrs E Cervan

Principal Secretary to the
Minister for Health, Care and
Justice

Secretary: Mr David Santos

Welcome from Chairman:

The Chairman opened the meeting. MH expresses his satisfaction with the general contents reported for the quarter April to June 2018. MH commended staff on the significant improvements, in particular, concerning bed management and bed availability, reduction in the number of complaints received and the repatriation of medical services. He also made note of the importance and benefit of the increase in locally qualified nurses, praising the work conducted by the GHA's School of Health Studies.

Ms Christina Macano and Dr Jonathan Manasco were welcomed as new members to the GHA Board.

Matters for Report:

The Medical Director guided the Board through the Executive Summary for the second quarter, April to June 2018.

CL - Pleased to see achievements regarding bed management and availability. How has this been achieved?

MH – Various measures have been taken to improve bed management, such as the inclusion of a social worker within the bed management team. This helps streamline discharges for 'long stay' elderly patients, who, following assessment may require 'packages of care', so care can continue at home. The opening of Hillside Residential Home, and expansion of the John Mackintosh Home, also played a factor, providing residential care for 'long-stay' patients.

Mrs E Cervan – Bella Vista Day Centre has also contributed to the improvement in bed availability, providing day care facilities for persons within the community who live with Dementia.

MH – The Bella Vista Day Centre has been a success, however, when analysing data, it is evident that many persons, and their loved ones, prefer to receive home care. The Day Centre can cater for up to 90 service users, though there are currently, on average, 50 service users attending the centre daily.

DC – The GHA has seen a 'culture change' with regards to bed management, with a more proactive approach to expediting discharges. As an example, patients, who in the past may have become 'long stay' patients, receive regular therapy to improve and maintain their mobility. Measures such as these reduce the risk of patients becoming 'institutionalised'.

JZ – With regards to the 'Paediatrics centre'. Will there be a focal point, such as a General Manager?

DC – Yes, the Primary Care Manager will also assume responsibility for the provision of services at the new Children's Primary Care Centre. There is currently a 'Multi-Disciplinary Team' leading on this project.

All Directors' Reports were taken as read and accepted.

6. Question Time:

Dr Krish Rawal – The reports are for the period April 2018 – June 2018, therefore, many of the items included, such as the 'MyGHA' online appointment facility have been implemented or progressed further.

MH – The lack of complaints received regarding PCC appointments is testament to the success of 'MyGHA'.

JM – Feedback received from patients on 'MyGHA' system is positive.

The board commented on the high number of PCC and A&E attendances against the population, when comparing to other countries.

8. Closure of Meeting

There being no further business, the meeting concluded. For the record, the meeting was quorate throughout.

4.1 Executive Summary - Medical Director

Mr Chairman, Board Members, this Executive Summary Report covers the 3rd & 4th Quarters of 2018. Below is a summary of the report highlights.

Bed availability had been sustained, over the second half of 2018 average availability has been excellent with an average of 60-70 beds available daily over the summer and 50-60 beds available over autumn/winter.

By the end of 2018, we had 9 long stay patients in hospital, (down from 46 at the beginning of 2018).

The new Calpe House, now comprising 36 rooms, was inaugurated on 4th July 2018. Sponsored Patients attending London appointments will be accommodated in Calpe House, if there is room availability.

From October 2018, patients diagnosed with a heart attack will be transported to Quiron Campo de Gibraltar for immediate treatment with a Primary Percutaneous Coronary Intervention (PPCI). This is the latest and most effective treatment available if administered within 120 minutes of presenting to hospital. It results in significantly improved survival rates. It is now available to GHA patients 24/7 and replaces Thrombolysis as first line treatment. In future, we would like to be able to provide this treatment locally.

In September, the GHA opened the well person unit for men and women aged 16 years and over at the Primary Care Centre. This unit will provide general health checks, contraception advice and sexual health screening.

A new stroke and rehabilitation unit was inaugurated in October at Captain Murchison Ward. This new unit caters for patients requiring both emergency treatment and rehabilitation after having suffered a stroke. Where medically indicated, Thrombolysis treatment will now also be offered to stroke patients attending A&E.

A new multi-professional antimicrobial team was set up in Gibraltar to deal with education and public awareness of antibiotic misuse. Historically, level of antibiotic prescriptions in Gibraltar has been higher than the EU average. Dr Nick Cortes, the GHA's Consultant Medical Microbiologist is spearheading the campaign.

Dr D Cassaglia
Medical Director

4.2 Director of Public Health

Public Events

The HPOs (Health Promotion Officers) delivered a 'healthy eating' talk to the Varyl Begg Brownie Group. The group, whilst small, (no more than 20 girls) were very attentive and eager to engage in discussion.

The HPOs had regular meetings in the run-up to the Inter-Island Public Health Forum conference which was held from the 18th to 20th October and which was hosted locally.

The event was attended by members from several small islands including The Caymans, Guernsey and the Western Isles.

HPOs met with the Royal Gibraltar Regiment to discuss a 'Well Man' event they intend to host; the event to be organised will involve accommodating as many officers as possible, addressing various health concerns from regular health checks and smoke cessation, to sun safety.

On 10th October, the HPOs ran World Mental Health Day at the Piazza, with the support of Clubhouse and the Mental Welfare Society.

The HPOs met with the newly appointed Director of Public Health, Dr Bhatti and regular inclusive departmental meetings were established.

From the 7th November 2018, HPOs set up a stand at the PCC advertising World Diabetes Day. Information was provided on prevention and identification of Diabetes. The stand was manned at different times by the Diabetes Gibraltar Group who also ran a 'surprise a carer' competition.

HPOs attended the PSHE session delivered by Pooky Knightsmith at the Gibraltar University on the 14th November, once again engaging with school heads to establish a Health Promotion hub.

HPOs organised the running of WHO antibiotic awareness infomercials on screen in St Bernard's Hospital and at the PCC.

HPOs ran the antibiotic awareness day in the ICC on November 19th 2018 with the support of the infection control team; successfully delivering information to more than 150 people.

HPOs met with Charles Russo (Dietitian) to discuss healthy foods in school tuck shops, and engaging with restaurants to deliver healthy child meal options.

HPOs continued to meet with the CHAMP group, and co-organised the end of the year event held at Casemates on the 8th December 2018, that engaged with both parents and children in a "treasure hunt" around town. The event

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was closed by both the Ministers for Health and Public Health with a Command Paper banning the sale of energy drinks to age 16 years or under.

HPOs also attended the Hub prior to the winter event, along with Dr Dai and Cynthia Maoko.

Health topics covered on GBC Radio health file included:

- Antibiotic Awareness week
- Flu awareness
- CHAMPs Winter event
- Mindful eating at Christmas

Articles for the Gibraltar Chronicle included:

- CHAMPs Winter Finale
- CHAMPs Making Healthy Choices
- Mindful Eating at Christmas
- World AIDs Day

4.3 Estates and Clinical Engineering

Electrical Engineering

The department has carried out a few scheduled planned maintenances.

4.4 Director of Nursing Services

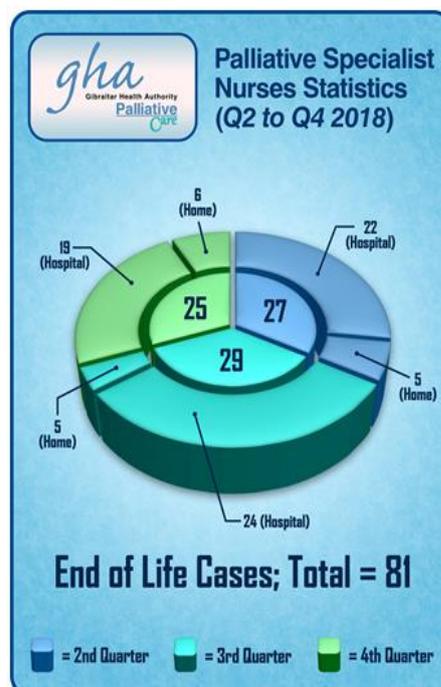
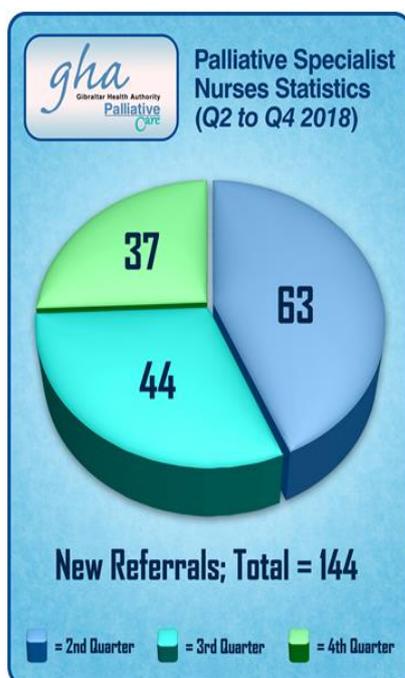
Infection Control

The 'Influenza vaccination campaign' commenced in 2018-2019, for staff and long stay patients. Staff were informed of the importance of SCIF vaccination. There were 2 reported cases of H1N1 during this period. Total numbers of those vaccinated was 489. This includes GHA employees, in-patients on long stay and rehab wards (VMW & CMW) and outpatients who presented to the department requesting vaccination.

Palliative Care

Please see below graphic summaries of the statistics for the Palliative Care Specialist Nurses for 2018 (2nd, 3rd and 4th Quarters)

The three pie charts below correspond to New Referrals (144), Nurse-Patient Consults (814) and End of life cases (81) for this period.



Matrons

The 7th Nurses, Midwives and Health Visitors Conference was held in October 2018 at the Gibraltar University. The all-day biennial conference was organised by the Matrons and focused on Service Development and Improved Care outcomes. The aim of the conference was to provide the GHA staff with an opportunity to showcase and share examples of best practice to help further improve the patient experience. The conference programme provided a number of keynote presentations focusing on service development and improved patient care outcomes, which was the core theme of the event.

An Infectious Diseases Emergency Preparedness and Response meeting was convened to undertake a gap & risk analysis between current practice/resources and recommended best practice/ UK guidance. As a result of this meeting, the isolation room/area in A&E is being discussed.

Dry wipe boards were purchased and placed at every hospital bed to facilitate the identification of the patients and their consultants and enhance communication between the nursing and allied health professionals workforce.

Medical Directorate

Critical Care Unit

The CCU team continue to monitor the trial-visiting scheme; the information collected thus far shows the benefits in this means of visitation. (This trial continues).

Accident & Emergency Department

PCI transfers continued to be carried out successfully by the A&E nurses in conjunction with their paramedic colleagues.

Surgical Directorate

Dudley Toomey Ward

There continues to be no cancellations of elective surgery as a result of the department's bed management practices which continue to have a positive impact on scheduled elective surgery, patient-flow and the discharge process.

Captain Murchison Ward

A dedicated stroke rehabilitation unit within CMW was inaugurated on the 2nd October 2018. The ward has undergone extensive re-development to provide an acute monitoring unit with telemetry. A purpose built rehabilitation gymnasium will provide patients with a programme of exercise and education

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sessions. This service will not only improve clinical care outcomes for stroke patients, but also for the frail and older members of the community who have been admitted into hospital.

Stoma Care Nurse Specialist

The stoma nurse is a key contact throughout the patient journey. As well as providing patient support, they will also be involved in the coordination of treatment including liaising with the surgical team and other members of the multidisciplinary team. The most recent appointment of a Stoma Nurse Specialist has filled a much-needed gap in the service for our patients with stomas. A database is being created for up to date information on all patients with stomas. Standardisation of stoma care for nurses is in progress with teaching sessions scheduled for all nurses across the organisation.

Bed Management

Proactive multi-disciplinary bed management meetings have maintained an average of 50-60 vacant beds during the last quarter and a decline in the number of long-stay patients.

Ambulance

Recruitment has included an Ambulance Care Assistant who was kindly accepted by the London Ambulance Service into one of their Associate Ambulance Practitioner programmes. The department also recruited a Newly Qualified Paramedic after completing a 3-year BSc in Paramedicine at Anglia Ruskin University.

Three Ambulance Care Assistants recruited in 2017 have successfully completed the Emergency Medical Technician, scope of practice course.

Out-Of-Hospital Cardiac Arrest Statistics

	Number of OOHCA	Average age	VF presenting rhythm	Return of Spontaneous Circulation	Survival to discharge
2013	17	73	11	4	2
2014	13	57	7	6	1
2015	14	75	5	5	0
2016	20	71	9	14	3
2017	22	63	9	10 (45%)	2
2018	22	68	4	5 (23%)	1

In 2018, none of the Public Access Defibrillators (PADs) were activated.

Direct PCI Transfers

As from October 2018, patients diagnosed with acute Myocardial Infarction (heart attacks) have been transported immediately to Quiron, Palmones for an

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urgent angiogram. This intervention is called Primary Percutaneous Coronary Intervention(PCI) and is the most effective treatment for heart attacks.

A total of 11 patients have been referred urgently. The treatment must be started as soon as possible within 120min.

4.5 Human Resources

EXECUTIVE SUMMARY

Ms Sandie Gracia was appointed on 14th August 2018 as Director of Nursing Services, after having diligently performed the role, on an acting capacity for over 18 months.

The Nursing department has held successful interviews within specialist areas of sexual health, resuscitation, dialysis, stoma care, sick children, dental and day surgery, as well the more broad-based Registered General Nurse interviews, for those students who recently completed their BSc. in Adult Nursing.

Further successful recruitments have been made in Physiotherapy, Pathology and Occupational Therapy and Child and Adolescent Clinical Psychology.

The Cancer Relief Centre, as part of their “giving back” programme, have kindly arranged for a trained masseuse to give 20 minute massages to GHA staff during the working day, as a way of recognising the hard work done by the staff. This employee wellbeing initiative has been very much welcomed and appreciated by the GHA and has proved very popular with the workforce.

In addition, and as part of the GHA’s succession planning, promotions to frontline management positions in nursing also include successful interviews for Charge Nurse - Night Duty and the new position of Matron in Mental Health. Both these positions will further develop the leadership and managerial support afforded to staff, wards and our Clinical Nurse Managers, during the ‘hospital at night’ and in mental health services.

The Gibraltar University’s School of Health Studies, in partnership with the GHA, has again embarked on providing exciting training and career advancement opportunities; this time, for Enrolled Nurses in mental health, to become Registered Mental Nurses, as well as opportunities for staff to enroll in an accredited Operating Department Practitioner 3 year training course.

Within Medical Grades, our department has held successful interviews for numerous junior doctor positions as Resident Medical Officer, again delivering a smooth staffing transition within clinical departments, in alignment with the GHA’s employment strategy for junior doctors.

Notable appointments within our Medical Grades include the commencement of Dr Sarra Ahmed as Consultant Pediatrician and Dr Sohail Bhatti, appointed as Director of Public Health. The newly appointed Director of Public Health will form part of the GHA’s Senior Management Team, providing strategic leadership in all matters affecting public health.

Successful selection boards have also been held in Allied Health Professional departments such as Physiotherapy, Radiology and Psychology, resulting in new appointments in each these departments. Dr Louise Barber commenced

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as Clinical Psychologist, a notable appointment, as part of the GHA's investment in further developing our mental health services.

The department has further developed its Occupational Health Management practices, providing an improved occupational health support service to both staff and line managers, in partnership with our UK based Occupational Health service provider. The department is also working closely together with our UK specialists in occupational health, progressively shifting our focus on prevention, rather than cure, as part of the GHA's workforce wellbeing strategy.

Finally, a member of our management team has been seconded to Government's Enterprise Resource Planning (ERP) Team, as part of the Public Sector eServices initiative. The department look forward to the introduction of a fully integrated HR Information System, which will facilitate its ability to provide a more transformational HR Management contribution to the GHA and its workforce.

4.6 Hospital Services

The Smoke Free Environment campaign and regulations that came into effect on the 1st October 2018 has seen a marked difference in the environment with positive cooperation from the general public and staff. Issues of littering on the public grounds are being addressed with the Department of the Environment.

4.7 Primary Care Services

1. Executive summary

This quarter has been notable by the transition to the winter 'flu' season and the resultant increase in demand on all primary care services. The reforms introduced in the first 3 quarters of 2018 have been consolidated, adjusted and embedded, and all continue to run successfully.

a. MyGHA Automated Telephone System

The MyGHA automated telephone system has been adjusted to meet the further increased demand on appointments and the increasing popularity of the system. On 5 December 2018 MyGHA appointments were increased to 55% of all bookable appointments.

b. Note Scanning Project

To enable the PCC to comply fully with Data Protection guidelines, all paper patient notes were removed from the PCC in November and put in to holding storage in the secure facilities of Micro Business Systems (MBS). MBS continue to scan the notes. To assist in the uploading of the scanned files to individual patient EMIS records, a member of MBS staff has been seconded to the PCC, dedicated solely to uploading files.

c. Stress Counsellor

On 11 December 2018, Mrs Geraldine Canepa, a highly experienced Stress Therapist started in the PCC. This reform is designed to treat stress related problems early, thereby preventing an escalation and worsening of the problem. Mrs Canepa will not only be able to support patients, but also help teach self-help techniques to manage stress. Managing patients in the PCC will also relieve the GHA Psychology and Counselling services to deal with clinical presentations more suited to their services. The service will offer two four hour sessions a week from 09:00 a.m. to 13:00 p.m. on Tuesdays and Wednesdays.

d. GPs with an Expressed Interest in Paediatrics

On 4 October 2018, 3 GPs (Dr Valerie Flores, Dr Nicole Montero and Dr Joe Thoppil) were allocated time to sit in on clinics with the Consultant Paediatricians to gain a better understanding of Paediatric work. This experience and developed interest is in anticipation of the opening of the Children's Primary Care Centre in mid-2019, where GPs will be working closely with the Paediatric teams and running their own clinics seeing children. Two more GPs (Dr Nadine Perez and Dr Daniela Martyn) will also be joining the team.

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e. Forensic Medical Examiner

As of 1 November 2018, Dr Sally Morrison joined Dr Flores and Dr Taylor as part of the FME team providing 24 hour medical cover to the RGP.

2. Sub Departments and Key Activities Statistics

(a) Training

Dementia Awareness training

Mrs Daphne Alcantara (Gibraltar Alzheimer's and Dementia Society) conducted 3 Dementia Awareness Training sessions for PCC staff on 13 Nov, 27 Nov and 11 Dec. In total 61 staff have attended these 2.5 hour sessions. More sessions are planned for early 2019 to ensure all PCC staff receive this training.

(b) Key Activities Statistics

Services	Oct-18	Nov-18	Dec-18	Total
Calls to 20052441				
Offered	12,364	10,663	9,310	32,337
Answered	5,579	5,015	3,871	14,465
Terminated	1,435	1,179	1,051	3,665
Abandoned	5,350	4,469	4,388	14,207
Administration				
Repeat Prescription	619	600	278	1,497
Results phone calls	372	200	115	687
Audiology				
Attended	105	76	45	226
Did Not Attend	6	4	0	10
Booked	111	80	45	236
Dermatology Cons				
Attended	108	0	106	214
Did Not Attend	18	0	0	18
Booked	126	0	106	232
Dermatology GP				
Attended	485	484	368	1,337
Did Not Attend	36	47	22	105
Booked	521	531	390	1,442
Dermatology Nurse				
Attended	557	906	555	2,018
Did Not Attend	79	80	11	170
Booked	636	986	566	2,188
Diabetic Nurse				
Attended	1113	1067	976	3,156
Did Not Attend	179	148	1	328
Booked	1292	1215	977	3,484

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Dieticians				
Attended	112	119	59	290
Did Not Attend	32	41	21	94
Booked	144	160	80	384
General Practitioners				
Attended	10627	9808	8200	28,635
Did Not Attend	381	370	205	956
Booked	11008	10178	8187	29,373
Advanced Appointments	609	499	238	1,346
Evening Clinic	308	261	305	1,747
See and Treat Clinic 1	846	692	473	4,041
See and Treat Clinic 2	744	773	440	3,913
Appointments under 16's	1160	1200	1313	3,673
Home Visits	246	287	279	812
Average Wait Time (mins)	11.25	10.31	6.48	28
Telephone Sick Notes	401	407	311	1119
Nurse Practitioners				
Attended	909	805	699	2,413
Did Not Attend	111	85	32	228
Booked	1020	890	731	2,641
Nursing Clinics				
Attended	3404	2928	2518	8,850
Did Not Attend	434	379	235	1,048
Booked	3838	3307	2753	9,898
Occupational Therapy				
Attended	86	75	50	211
Did Not Attend	1	0	0	1
Booked	87	75	50	212
Speech & Language				
Attended	371	397	208	976
Did Not Attend	63	52	32	147
Booked	433	449	240	1,122
Women Health				
Attended	334	337	311	982
Did Not Attend	46	52	17	115
Booked	380	389	328	1,097
Well Person Unit				
Attended	60	88	70	218
Did Not Attend	9	11	9	29
Booked	69	99	79	247

4.8 Mental Health Services

Community Mental Health Team (CMHT) – Patient contact/staff activity

The Community Mental Health Services have continued to grow over the last year, with the development and implementation of a Crisis Outreach team with the possibility of service users and their families being able to contact the service when extra support is required.

Data presented below shows that on average, at Coaling Island, 122 patient contacts per month are made with consultant psychiatrists and 232 patient contacts are made with nursing staff.

On average, the Multi-Disciplinary Team at Coaling Island has on average 560 service user contacts per month. These appointments could include issues like reassurance and anxiety management, concordance with medication and other treatments, activities of daily living and supporting housing issues to give guidance on mental and physical wellbeing.

Psychology therapy offered with the Mental Health Services

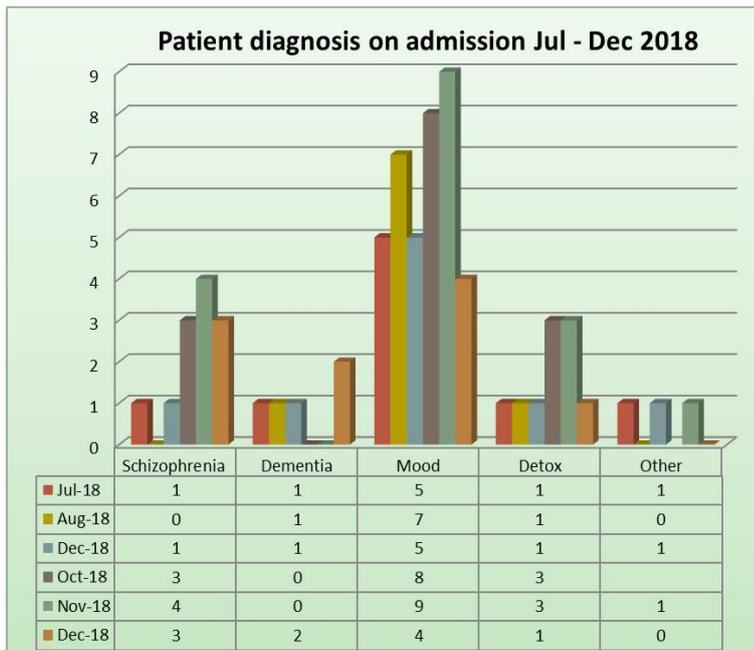
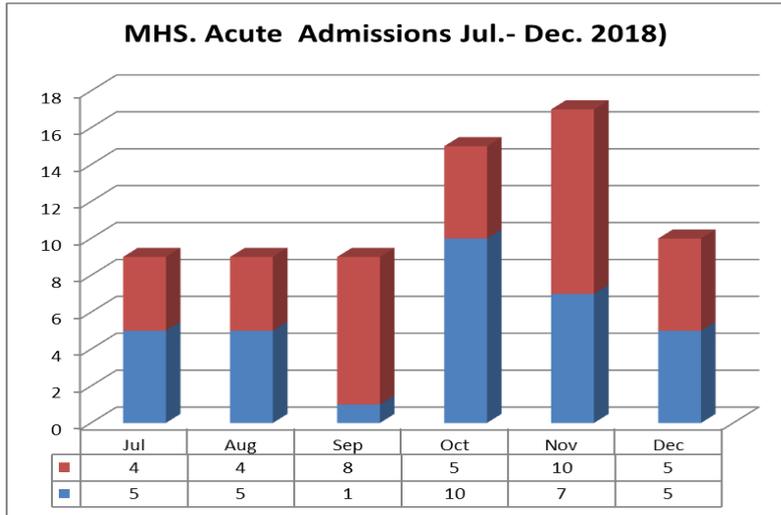
October 2018 saw the introduction of a Consultant Clinical Psychologist for the in-patient services, and as well as providing individual sessions to service users and their families/carers, and attending Multi-disciplinary meetings in order to provide a psychological perspective to care plans. This three-month period has also seen the introduction of a number of therapeutic groups.

In-patient data and activities

Horizon - Sky / Dawn - Flats / Sunshine / ARC

Below data presents admission, diagnosis, mode of admission and mental health status. The majority of admissions show an increase in male admissions compared to the last report, with all appeals being male also. Also worth noting is the crisis outreach service which appears to have had a positive impact on involuntary admissions, with an average of 3 admissions per month.

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Rehab activities on the ward

Staff currently on Dawn Ward offer support to service users attending particular groups run by the ARC such as our weekly beach outings. A number of service users require 1:1 nursing support due to physical disabilities as well as mental health issues. This has seen a remarkable improvement in service users confidence and ability to mobilise , interact and have time away from the unit.

Sunshine Ward – elderly care services

Activities within the ward

The Pawsative Pets Activity (PPA) programme involves 2 members of the public, who bring their small dogs to the unit to meet and interact with service users in the garden area. This has seen a very positive response from service users and their families.

Monthly sessional attendance by patients to the Activity and Rehabilitation Centre (ARC)

Patients from the wards and the community have enjoyed the summer activities offered by the ARC during the last three months. The beach outings have provided the opportunity for many patients to participate in an enjoyable activity that they would not otherwise have been able to take part in. This has benefited them in being able to socialise within the community, and participate in exercise, swimming and walking.

The end of summer BBQ, which took place in the ARC garden area was enjoyed by many patients from the wards. This coincided with the retirement of one of the department's Enrolled Nurses, who had worked with the GHA for 39 years.

There is continued progress with facilitating patient's recovery, independence and discharge home. More groups and sessions are being facilitated regularly and patients are being supported both within Ocean Views and in the community.

Christmas activities have included a meal out in Casemates and a Christmas meal and party within the ARC. This was made possible from donations from the Psychological Support Group. This was very much appreciated from both patients and the staff involved.

4.9 School of Health Studies

The School of Health Studies in partnership with St Georges University London and Kingston University London graduated a total of 18 students in October 2018, 8 students received a BSc (Hons) Nursing (Adult) and 8 received a BSc Health Care Practice. Two members of staff received a Post Graduate Certificate Learning and Teaching in Higher Education. The graduation event was led by the Honourable Minister for Health, Care and Justice, Mr Neil F Costa and other dignitaries from St Georges University London and Kingston University London attended the ceremony. All students have secured employment within the Gibraltar Health Authority or Elderly Residential Services.

The September 2017 BSc (Hons) Nursing (Adult) students have moved successfully in to the second year of their programme of study. The 11 students have been successful in the theoretical and practical components of the programme. This group of students have been very active within the local community contributing to a number of charity events raising over £10 000.

There are 10 BSc (Hons) Nursing (Adult), 5 BSc (Hons) Nursing (Mental Health) and 7 Diploma Higher Education Nursing students. One student has moved from the mental health field to the adult field. This programme is progressing well.

The BA (Hons) Social Work has commenced after another successful Health and Care Professions Council (HCPC) validation event. There are 11 students undertaking this 3 year full time programme of study. The programme is offered by St Georges University London and Kingston University London, the Care Agency and the School of Health Studies. For the first time a Social Work programme leading to registration with the HCPC is offered in Gibraltar.

The four critical care unit staff undergoing the MSc Nursing Practice (University of Salford and Salford NHS Foundation Trust) are submitting their dissertations. The Principal of the School of Health Studies and the Head of School recently visited University of Salford and arrangements are now in place to recruit to a September 2019 start for an MSc Leadership and Management Care and Justice, with a maximum number of 11 students.

10 nursing staff have commenced the non-medical prescribing programme, an intense and resource heavy programme preparing these staff to prescribe from the British National Formulary within their scope of practice. This programme will enable nursing staff to lead further on service developments.

4.10 Clinical Governance

The Clinical Governance team has strengthened by joining the Clinical Informatics Unit (previously Clinical Systems administrators) and Mr Tony Cox, Consultant in Process Mapping.

The Clinical Governance team continue to have weekly operational meetings with Medical Director (extending to other senior management). The remit of these meetings has expanded to include areas such as the management of concerns and complaints, to review and update streams of work, actions and future projects.

Examples of tasks undertaken are as follows:

- Finalising policies and standard operating procedures for ratification;
- Chairing a Multidisciplinary Risk Management Group looking specifically at the Risks involved in Renal Dialysis expansion project. An improved way of working is the outcome of this brief;
- Exploring on line training explicitly at GDPR awareness;
- Contributing to Orthopaedic and Plastic surgery initiatives to reduce waiting time and lists;
- Work on Hospital Risk Register;
- Major incident planning;
- Job planning;
- Involved in estimates submission and Quality Impact Assessments on medical devices requests.

5. Report for the period of January 2019 to March 2019