

SPONSORED PATIENTS TRAVELLING TO SPAIN

Dear Patient

Arrangements are being made for you to travel to Spain as a patient under the sponsorship of the Government of Gibraltar. The official sponsorship will apply to you and your escort only

- On confirmation of the appointment given by the Spanish hospital or The Gibraltar Health Authority, patients are requested to liaise with Sponsored Patients' department where the staff will inform you on what authorisation letters are required to be handed in at the receiving hospital on arrival.
- If there are any follow-up appointments, patients are required to provide sponsored patients with written verification.
- Patients travelling from home are expected to *make their own* arrangements for travel.
- Patients travelling by car are entitled to a petrol allowance.
 - £20 return to Malaga
 - £20 return to Cadiz
 - £10 return to Marbella
 - £20 return to Jerez
 - £48 return to Seville
 - £5 return Algeciras
 - £20 return Benalmadena
 - £60 return Cordoba
- Patients travelling via public transport will be reimbursed on production of receipts. Taxi fares are only refundable when these are necessary for medical reasons and certified in writing as such by the patient's consultant.

- **For any TAXI REIMBURSEMENT there needs to be a signed TAXI LETTER by patient's consultant and an official TAXI RECIEPT from a LISCENSED TAXI FIRM. Please contact Sponsored Patients Dept who will request this for you.**
- **Should the patient be discharged home from the hospital in Spain, the patient has to make his/her own arrangements of transport.**
- Should the patient be transferred back to St Bernard's for continuation of care, an ambulance, nurse escort and any other requirements will be provided by the Gibraltar Health Authority.
- Patients discharged who require a prescription for medication should report to their referring Dr at St Bernard's or A&E if discharged on a weekend. Please ensure you bring the Spanish hospital discharged report (*Informe de Alta*).

Accommodation

Accommodation is to be booked and paid by the patient. Individual Spanish hospital information packs with telephone numbers for hotels around the area are available on request.

There is a maximum of £75 per night that can be claimed for all patients / escorts who have had to stay at a Hotel during their stay in Spain. (Hotel receipts must be produced)

This does not include patients who attend Quiron Palmones, Hospital Punta De Europa in Algeciras, Genesis Care (Algeciras), or patients attending appointments for Scans / Investigations

- On return, patient or escort should contact Sponsored Patients office where they will be able to discuss any maintenance allowance entitled to them during their stay in Spain. *This allowance will be paid for a period not exceeding two nights after the patient's last appointment or discharge from the hospital (this will include the actual night last seen at the hospital plus one more night).*
- **Cash payments (not exceeding £100) are done on Wednesdays from 09.00 – 13.00.**
- **Payments exceeding £100 will be made payable by BACS which take from ten days to two weeks.**

