

# St. Bernard's Hospital Accident and Emergency Department

Please take a minute to read this information, as it will explain how patients are prioritized.

Priority	Time approx	Condition
1	none	life threatening conditions.
2	10m	Patients who are very ill.
3	60m	Patients that are seriously ill but stable.
4	120m	Patients that are not in immediate danger
5	240m	Patient with long standing illness.

We aim to see you, treat you, admit or refer you, as quickly as possible, while at the same time providing a professional service to others.

**Patients are seen according to their needs not their time of arrival**

**Within the category the more serious will be seen first**

We understand you may be worried about your condition, we try not to exceed waiting times, but it may be unavoidable at times.

If you have any questions, please speak to the triage nurse who may refer you to the nurse in charge.